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Exhibit H

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Dedication

For Suzanne, always

Webster's New World™ Dictionary of Computer Terms, 8th Edition

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A Webster's New WorldTM Book

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nondisclosure agreement (NDA) A contract designed to keep sensitive information confidential. Software publishers often establish nondisclosure agreements with their beta test sites so that information about new products is less likely to leak out to the computer press.

376 nondisclosure agreement (NDA)

non-impact printer A printer that forms a text or graphic image by spraying or fusing ink to the page. Non-impact printers include inkjet printers, laser printers, and thermal printers. All non-impact printers are considerably quieter than impact printers can't print multiple copies by using carbon paper.

non-interlaced monitor A monitor that doesn't use the screen refresh technique called interlacing and, as a result, can display high-resolution images without flickering or streaking.

non-procedural language See declarative language.

non-repudiation In a computer network, a desirable quality of network security such that valid users are never denied access to resources to which they are entitled.

non-transactional application In a local area network (LAN), a program that produces data that you don't need to keep in a shared database for all users to access. Most of the work done with word processing programs, for example, is non-transactional.

non-volatile Not susceptible to memory loss when the power is shut off.

non-volatile memory The memory specially designed to hold information, even when the power is switched off. Readonly memory (ROM) is non-volatile, as are all secondary storage units such as disk drives. See random access memory (RAM) and volatility.

non-Windows application A DOS application program that doesn't require Microsoft Windows to run. DOS applications can also be run under Windows. Using Windows 95/98 or Standard or 386 Enhanced modes in Windows 3.1, you can switch from one non-Windows application to another without closing either program. See application program interface (API).

no parity In asynchronous communications, a communications protocol that disables parity checking and leaves no space for the parity bit.

normalization In relational database management programs, a method of organizing data into separate tables so that no data duplication occurs. The process involves three steps. The first, called First Normal Form (INF), ensures that each field in a table contains a distinct type of information. The second, Second Normal Form (2NF), ensures that the data in one field cannot be derived from data in another field. The third, Third Normal Form (3NF), assures that the database contains no duplicate information. The objective of normalization is to make sure that data is recorded in just one place so that editing or modifying the data cannot lead to errors attributable to duplicate data entries. See INF, 2NF, and 3NF.

Norton AntiVirus See antivirus program.

NOS See network operating system.

NOT A Boolean operator that can be used to exclude certain documents from a retrieval list. For example, the search expression "sports NOT skiing" retrieves information regarding all sports except skiing.

notebook computer A portable computer that typically weighs less than 7 pounds and that measures about 8 inches by 11/2 inches and that easily fits inside a briefcase. Unlike subnotebook computers, notebook computers usually include a floppy disk drive. See auxiliary battery and battery pack.

Novell NetWare A network operating system for IBM PCs and compatibles. Current versions of NetWare can use the IPX/SPX, NetBEUI. or TCP/IP transport protocols.

NREN See National Research and Education Network.

ns See nanosecond.

NSAPI Acronym for Netscape Application Programming Interface. An application programming interface (API) for Netscape Web servers that enables programmers to route Web information requests to external programs, such as databases.

NSF See National Science Foundation.